Model: Various Piaggio - Aprilia - Moto Guzzi models

Subject: new multimedia platform 2.0 calibration

Dear Dealer / Service Centre,

Please note that a new calibration for the vehicle - smartphone interface infotainment system, dedicated to the models listed in the table below, is available via the P.A.D.S. diagnostic tool (update the tool to the most recent version available).

We recommend updating vehicles during pre-delivery, or the first time they return to the workshop.

When the PMP software is updated on the vehicle, the Customer must also update the corresponding application on the smartphone by downloading the latest version from respective store.

Note the new software includes the following functional improvements to the accessory part n. **606522M** and spare part part n. **2D000305**:
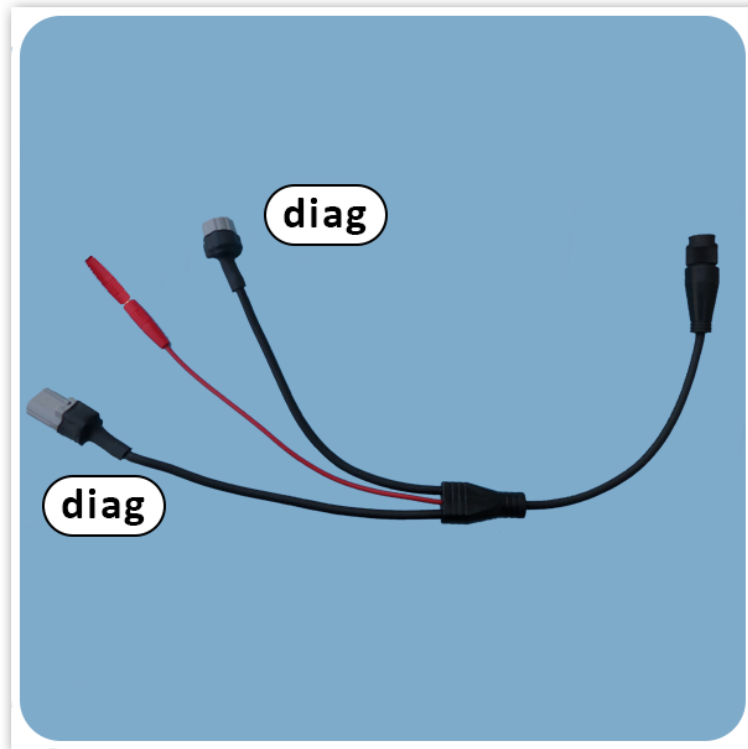
- new models, general system improvement and bug correction.

Brand	Vehicle	Calibration	Notes
Aprilia	RS4 Euro4 125 cc	PiaggioPMP2_v230	accessory
Aprilia	Tuono Euro4 125 cc	PiaggioPMP2_v230	accessory
Aprilia	Tuono V4 Euro4 1100 MY17	PiaggioPMP2_v230	accessory
Aprilia	RSV4 RF Euro4 MY17	PiaggioPMP2_v230	fitted as standard
Aprilia	RSV4 RR Euro4 MY17	PiaggioPMP2_v230	accessory
Aprilia	Shiver Euro4 900 cc	PiaggioPMP2_v230	accessory
Aprilia	Dorsoduro Euro4 900 cc	PiaggioPMP2_v230	accessory
Moto Guzzi	V7 III Euro4 750 cc	PiaggioPMP2_v230	accessory
Moto Guzzi	Eldorado Euro4	PiaggioPMP2_v230	accessory
Moto Guzzi	Audace Carbon Euro4	PiaggioPMP2_v230	accessory
Moto Guzzi	California Touring Euro4	PiaggioPMP2_v230	accessory
Moto Guzzi	MGX_21 Euro4 1400 cc	PiaggioPMP2_v230	fitted as standard
Piaggio	MP3 500 cc Euro4	PiaggioPMP2_v230	accessory
Piaggio	MP3 300 cc Euro4	PiaggioPMP2_v230	accessory
Piaggio	Beverly 300 cc Euro4	PiaggioPMP2_v230	accessory
Piaggio	Beverly 350 cc Euro4	PiaggioPMP2_v230	accessory
Piaggio	Vespa GTS 300 cc Euro4	PiaggioPMP2_v230	accessory

N.B.:

To update the software on the models listed above it is necessary to use the optional PMP interface cable, part n. 021011Y (see photo 1), available as a P.A.D.S. accessory

Photo 1 (A/MG-MP interface cable Part n. 021011Y)

INSTRUCTIONS:

Before starting the update procedure, check the state of the battery and, if necessary, connect a back-up battery.

With the key in the OFF position, interpose the cable 021011Y on the PMP control unit connection (the red lead must isolated and not connected) and turn the key to the ON position.

Access the P.A.D.S. **"*model*/infotainment/reprogramming"** menu, select the *PiaggioPMP2_v230* map and press **"OK"** to confirm.

Do not turn the key to the OFF position or close the P.A.D.S. interface program during the map updating phase.

When the PMP software is updated on the vehicle, the Customer must also update the application corresponding to the multimedia platform on the smartphone by downloading the latest version from respective store.

- V4 Multimedia Platform (Aprilia models)
- MG Multimedia Platform (MotoGuzzi models)
- Piaggio Multimedia Platform (Piaggio models)

N.B.:

With reference to the compatibility of devices, note that:

- the iOS device is compatible with iPhone 4S and later;
- the Android device is compatible with Android 5.0 or later; the compatibility list may also be downloaded from the following link:
  http://www.dtales.it/aprilia/android_compatibility_list.pdf.

The list of compatible Android devices will be updated periodically.

After the update phase has been completed, if the application does not operate correctly, proceed as follows:

- When using with the previous app, deselect the "BT-Router" Bluetooth connection in the smart-phone settings.
- If the vehicle is in the key ON state, turn the key to the OFF position, and then back to the ON position again;
- Repeat the "pairing" procedure with the vehicle by activating the "BT-Router" Bluetooth from the smart-phone (the vehicle Bluetooth connection will share the same name).
- Enter the code number "0000", if requested.
- If the app has already been downloaded, eliminate it from the smart-phone.
- Download the app from the respective store again, and restart it.
- The app will ask you to indicate the vehicle model, select the correct model; if the wrong vehicle is selected, eliminate the app and repeat the operation from the beginning.

WARNING:

In case of MotoGuzzi MGX_21 models, when updating the infotainment calibration, it is also necessary to update the DIU (audio display) calibration by uploading the version DIU_52 (diagnostic connector located under the saddle).

Our Technical Assistance Service is available to provide more information and any support necessary.

Best Regards,

Piaggio & C. SpA
Business Unit Aftersales
Operations & Technical Service